

## Broadband Questionnaire

1. How satisfied, if at all, are you with the quality of your home internet connection for doing the online activities that are important to you, such as taking classes, doing your job, or using video or streaming applications?  
 Very satisfied.  Somewhat satisfied.  
 Not too satisfied.  Not at all satisfied.  
 I don't have internet.
  2. Do you want or need improved internet service at your home or business?  
 Yes, it is very important to me.  
 Yes, it would be nice, and I would sign up if the price was right.  
 Not sure.  No.
  3. If improved service became available, what **download** speed would you subscribe to receive (assuming the price was affordable)?  
 50 Mbps  100 Mbps  200 Mbps  
 1 Gbps  I would keep my existing internet service.
  4. What would an affordable monthly charge be for the service described in your answer to Question 3?  
 \$30  \$50  \$75  \$100  \$125
  5. At what monthly price would you consider home internet service to be too expensive? We're looking for a monthly price in dollars.  
\$\_\_\_\_\_ ←record your answer here.
  6. How difficult, if at all, is it for you to fit your monthly internet bill into your household's budget?  
 Very difficult.  Somewhat difficult.  
 Not too difficult.  Not at all difficult.
  7. How important is it for internet speeds on the Island to be competitive with those available in Charlevoix and other near-shore locations with which the Island competes for visitors and residents?  
 Critically important.  Very important.  
 Somewhat important.  Of limited importance.  
 Not important at all.
  8. Would you support a community-owned Fiber to the Home (FTTH) internet service for the Island?  
 Yes.  
 Yes, but only if the community hired an experienced internet service provider (ISP) to operate and maintain the system.  
 Yes, but only if the community partnered with an experienced ISP to own the system and hired that ISP to operate and maintain the system.  
 No. The community should identify an ISP and work with the ISP to bring an FTTH system to the Island.  
 No. The community should not be involved with internet service.
  9. If you **do not** live full-time on the Island now, would the availability of internet service similar to what you have on the mainland let you spend more time on the Island?  
 Yes. I would make the Island my primary residence.  
 Yes. I would start living on the Island seasonally.  
 Yes. I would spend more time on the Island.  
 No. It would not make a difference in the amount of time I spend on the Island.  
 I live full-time or on the Island now.
  10. Building a fiber internet service for the Island is estimated to cost \$9.3 million. The Island could finance this with a combination of millage and revenue bonds. The combination of monthly millage costs (for a \$200,000 residence) and internet fees is projected to be \$25 to \$73 **LESS** than current TDS and Starlink costs. Would you support a millage in that case?  
 Absolutely.  Yes.  Maybe.  No.
  11. What if the monthly cost was similar or up to 10% more? Would you support a millage in that case?  
 Absolutely.  Yes.  Maybe.  No.
  12. An Island fiber system would use underground connections to help avoid storm outages. When it is installed, it may be possible to get more of the Island's power lines moved underground. If that were the case, would you be more likely to support building a community fiber system on the Island?  
 Yes  No  Not sure.
  13. Would you support a community effort to improve mobile (cell) service on the Island?  
 Yes.  Not sure.  No.
- Please provide some information about yourself:
- Age:  Under 30  30 to 65  Over 65
- Island Resident?  Full-time  Seasonal  Visitor
- Current Island Internet Service:
- TDS (Please indicate speeds: Up\_\_\_\_\_ Down\_\_\_\_\_)
- Starlink.  Other satellite.
- Verizon or AT&T Hotspot used just for internet.
- A data plan for your smartphone.
- No internet service.  I don't know.

If you would like to receive information about the work the townships, the JTAC and BIA are doing on broadband improvement, please provide your name and an email address:

Name: \_\_\_\_\_

Email: \_\_\_\_\_

QUESTIONNAIRE CONTINUES ON OTHER SIDE



**Thank you for taking the time to complete this survey.  
Your input is (and will continue to be) important.**